

# 25-Year Limited Residential Stain & Fade Product Warranty 10-Year Limited Commercial Warranty

Congratulations! Thank you for purchasing products from Integrity Composites LLC. This warranty covers (1) DuraLife Siesta, Starter, and MVP profile decking, fascia and riser boards, Step-Clip and Fastenator hidden fastening system components (2) DuraLife RailWays Universal Railing products (except Uni-Ball Connectors) (3) and DuraLife Dock Collection dock boards. While many factors can affect how long your DuraLife decking and railing products will last, this Limited Warranty covers your Duralife decking and railing in the unlikely event that any component contains a manufacturing defect.

# What Is Covered By This Limited Warranty

#### 1. Product Performance

Integrity Composites warrants that your DuraLife products will remain free from manufacturing defects that adversely affect its performance during the warranty term and shall not split, splinter, or suffer structural damage from termites.

#### 2. Stain

Integrity Composites warrants that your DuraLife decking products, other than RailWays Universal Railing products, will resist permanent staining from customary food and beverage items, including wine, tea, coffee, fruit punch, sodas, ketchup, salad oils, barbecue sauces, mustard and other food or beverage related items that would typically be present on a residential deck, provided that such substances are removed from DuraLife with soap and water or mild household cleaners (excluding bleach) after no more than one (1) week of exposure of the substances to the product surface. Integrity Composites does not warrant DuraLife products as stain-proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure or from other non-food or beverage substances.

# 3. Fade

Integrity Composites warrants that your DuraLife decking products, other than RailWays Universal Railing products, will resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (CIE) during the warranty term. DuraLife products are designed to be fade resistant, but not fade proof, and color changes that are equal to or less than 5 Delta E (CIE) are not covered by this warranty.

(NOTE: RAILWAYS UNIVERSAL RAILING PRODUCTS ARE SOLELY COVERED UNDER THE 25 YEAR PERFORMANCE WARRANTY, AND ARE NOT COVERED UNDER THE 25 YEAR STAIN & FADE WARRANTY.)

# 4. Replacement Labor

For the first five (5) years of this Warranty, DuraLife deck / dock / fascia boards and RailWays railing products that have been properly installed in strict accordance with the manufacturer's installation instructions and are determined (by the manufacturer, whose determination shall be conclusive) as a manufacturing defect due to a breach of the Warranty in paragraph 1 ("Product Performance") above, the deck owner will be provided with a square foot decking replacement labor allowance of \$4.00 (USD) per square foot and a linear foot railing labor replacement allowance of \$4.00 (USD) per square foot and exclusive remedy. Disposal of materials and the cost of permits required or obtained in connection with installing replacement products, as well as all other costs and expenses, are excluded.

#### Who Is Covered By This Limited Warranty

This warranty is given to the original purchaser, residential or commercial as the case may be. For the purpose of this warranty, a 'residential purchaser' shall refer to an individual residential homeowner using the property where

installed for their personal, family and household use, and a 'commercial purchaser' shall refer to any purchaser other than a residential purchaser. This limited warranty may be transferred one time by the residential purchaser only, but not by any commercial purchaser. The second residential owner must notify Integrity Composites in writing within 60 days after the property transfer in order to qualify for the remaining term of the original 25-year limited warranty coverage. (Other than this one transfer, this warranty may not be transferred or assigned, directly or indirectly.)

#### Your Sole and Exclusive Remedy

Even if your claim is on components of your DuraLife products other than the deck itself, the warranty term and remedy are based on which decking product was installed. Integrity Composites will provide replacement DuraLife products, or their reasonable cost, at Integrity Composite's sole option, necessary to repair your DuraLife products for breach of the above warranties.

#### **Limitations on Coverage**

Integrity Composites will NOT compensate you and notwithstanding the foregoing or anything to the contrary herein shall have no liability or obligations for:

(1) Damages arising from or relating to:

(a) application of your DuraLife product not in strict accordance with Integrity Composites' printed application instructions or building codes, or in an application not recommended by Integrity Composites if the improper installation was the cause of the damage.

(b) settlement, movement, or defects in the building, foundation, supporting structure, or ground where the DuraLife product was applied.

(c) inadequate ventilation under your DuraLife product.

(2) Non-installation related material damages or surface abrasions caused as a result of:

(a) acts of God, such as earthquakes, flooding, lightning, hail, hurricanes, tornadoes, or windstorms.

(b) impact of foreign objects or foot traffic on your DuraLife product.

(c) improper storage or handling of your DuraLife product.

(d) any exposure to or application of paints or any improper cleaning solutions, coatings, liquid chemicals, or exposure to environmental conditions (such as air pollution or fungus, mold, lichen or algae, or other contaminants).

(e) dragging or movement of furniture, equipment, or other items on the surface of the deck.

(f) use of a pressure washer to clean the surface of the decking or railing.

(3) Shading, or variations in the color of your DuraLife decking and railing product including discoloration caused by normal weathering, chipping, scratching, or fading of the paint on any metal component. NOTE: Color variation occurs naturally during the manufacturing process and should be expected. When exposed to the elements, color variation due to weathering may be uneven because of exposure to different amounts of sunlight.

(4) Integrity Composites shall not be responsible for labor costs and expenses incurred with respect to the replacement of any defective DuraLife products outside of the standard 5 Year Limited Labor Warranty.

(5) Damage to the interior or exterior of any building, including, but not limited to, mold growth.

(6) Materials not covered by the stain resistant warranty include abrasive compounds of acidic or basic pH,

cementitious materials, strong solvents, adhesives, oil based paints or stains, metallic rust and other abnormal residential deck use item. Including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains such as vomit, blood, urine or feces.

(7) Exposure to heat greater than 250 degrees F.

(8) Surface damages or punctures.

(9) If paint or any other coating has been applied.

(10) If food and/or beverage stains are not cleaned within one (1) week of exposure to food/beverage.

(11) For any other claim not expressly authorized herein.

# **Other Limitations and Conditions**

Integrity Composites reserves the right to discontinue or modify its DuraLife decking and railing products, including the colors available, so any replacement DuraLife decking and railing products may not be an exact match for the DuraLife decking and railing products installed. Even if Integrity Composites does not modify a color, replacement DuraLife decking and railing products may not match your original DuraLife decking and railing products due to normal weathering.

#### **Claims: What You Must Do**

#### **Product Performance Claim**

To file a product performance claim, you must send a notice in writing, together with proof of purchase to establish that you are the original owner (or proof of transfer if the second owner has properly transferred coverage), proof of application date, and a description and pictures of the alleged defect, to: Integrity Composites, 8 Morin Street, Biddeford, ME 04005, within 30 days after your discovery of the alleged defect. NOTE: Notice to your contractor, dealer, or home builder is NOT notice to Integrity Composites. Within a reasonable time after receipt of proper notification, Integrity Composites will evaluate your claim and resolve it in accordance with this Warranty. If you replace your DuraLife decking and railing products before Integrity Composites has an opportunity to evaluate your claim, your claim may be denied. You should have this warranty certificate signed and dated by your contractor, dealer, or home builder to help establish proof of purchase and related information. You should retain this warranty for your records in the event that you need to file a claim. If the residential DuraLife product owner makes a valid warranty claim hereunder during years eleven (11) through twenty-five (25) after the original purchase, then the residential DuraLife product owner's recovery will be prorated as indicated below. If Integrity Composites is providing replacement materials, it may elect to replace the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

#### **Stain Claim**

Before filing a stain claim with Integrity Composites, residential purchaser must clean the deck within one (1) week stain causing item makes contact with the deck, and also have the deck professionally cleaned at the residential purchaser's expense. If the deck still is not satisfactory, within thirty (30) days of professional cleaning file a claim. Pictures, proof of purchase, and proof of compliance above must be included for filing a stain claim.

Year of Claim	Percentage of Recovery
11	80%
12	80%
13	80%
14	60%
15	60%
16	60%
17	40%
18	40%
19	40%
20	20%
21	20%
22	20%
23	10%
24	10%
25	10%

#### Sole and Exclusive Warranty

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS, AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, WHETHER BY STATUTE, AT LAW OR IN EQUITY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND EXCEPT AS EXPRESSLY PROVIDED HEREIN, ALL OTHER RIGHTS AND REMEDIES AVAILABLE TO YOU UNDER APPLICABLE LAW OR REGULATION OR OTHERWISE ARE HEREBY DISCLAIMED AND INTEGRITY COMPOSITES MAKES NO WARRANTY, CONDITION, REPRESENTATION, TERM, UNDERTAKING OR GUARANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, INTEGRITY COMPOSITES HEREBY SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES, CONDITIONS, TERMS, REPRESENTATIONS, UNDERTAKINGS AND GUARANTIES, INCLUDING, WITHOUT LIMITATION, ANY WITH RESPECT TO MERCHANTABILITY, SATISFACTORY QUALITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, INTEGRITY COMPOSITES'S LIABILITY UNDER ANY IMPLIED OR STATUTORY WARRANTY, CONDITION, TERM,

# REPRESENTATION, UNDERTAKING OR GUARANTY WHICH CANNOT BE LEGALLY EXCLUDED IS LIMITED TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW.

This written warranty is your exclusive warranty from Integrity Composites and represents the SOLE REMEDY available to any owner of DuraLife products. Integrity Composites makes NO OTHER REPRESENTATIONS, CONDITION, GUARANTEE, OR WARRANTY of any kind other than that stated herein. To the extent permitted by applicable law, Integrity Composites WILL NOT BE LIABLE IN ANY EVENT FOR CONSEQUENTIAL, PUNITIVE, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY OR OTHER SIMILAR DAMAGES OF ANY KIND, LOSS OF USE, COST OF PROCUREMENT OF SUBSTITUTE GOODS OR including DAMAGE TO THE INTERIOR OR EXTERIOR OF ANY BUILDING, whether for breach of this warranty, negligence, strict liability in tort, or for any other cause. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

#### **Limitation of Liability**

To the maximum extent permitted by applicable law, your remedies for breach of the warranties set forth herein are strictly limited as set forth herein.

#### **Effectiveness**

This Limited Warranty will not take effect unless all eligibility requirements have been satisfied and your decking contractor has been paid in full. EFFECTIVE DATE: THIS WARRANTY IS ONLY IN EFFECT FOR PRODUCTS MANUFACTURED BY INTEGRITY COMPOSITES, LLC AND PURCHASED AFTER MARCH 1<sup>st</sup>, 2012.